

The STEAM Project

Summer Camp 2024 Cancellation Policy

Cancellations and Session Reductions

- There will be **no refund for days missed during camp** for any reason, unless The STEAM Project decides to close camp or is forced to cease operations;
- **Meal Plans and Extended Care fees are non-refundable (and no credit can be provided) after June 20, 2024;**
- Please refer to our Cancellation Fee Guide provided below.

Refund exceptions:

- We are unable to confirm a camper's application – a full refund will be issued;
- Camper illness or injury prior to or during a session that prevents a camper from participating in camp and results in more than 5 consecutive days of absence;
 - A 50% credit of camp fees (not including the first 5 days) will be issued at the discretion of the Camp Director.
 - Any credit will be valid for summer camp in the same or following year only;
 - A written request must be submitted by email to the camp office, accompanied by a doctor's note.
- Meal plans and extended care fees are fully refundable until June 20, 2024.

Adding Sessions or Changing Session Dates

Adding Sessions: Adding camp sessions within the same season is subject to availability and will be charged at the rate in effect at the time of the addition.

Changing Sessions: Sessions may be swapped within the same season at no extra cost, but are subject to availability. *Note: If you had only signed up for session 3 and are making a change to a different single session, the "Session 3-only" discount will be removed and vice-versa.*

The STEAM Project reserves the right to change or update our policies and/or programs at any time.

FEE GUIDE - Cancellations and Reduction of Sessions/Weeks

Time of Year	Full Cancellation Fee	Reduction in # of Sessions or Weeks
Before November 15, 2023	No Charge	No Charge
November 15, 2023 - February 29, 2024	\$100	No Charge
March 1 - April 30, 2024	\$250/child	\$100/session per child
May 1 - May 31, 2024	\$500/child	\$150/session per child
June 1 - June 30, 2024	50% of registration fee	No refund, however, a credit will be given for Summer 2025 less an administration charge of \$200.00/session per child. Credit will be calculated based on relevant multisession discount if applicable.
July/August 2024	No Refund or Credit	No Refund or Credit