

The STEAM Project

Summer 2023 Cancellation Policy

Cancellation and Session Reductions:

Summer camp deposits and payments are refundable less an administration fee based on the schedule in the table below. There will be no refund for days missed at camp for any reason, unless The STEAM Project decides to close camp or is forced to cease operations.

Exceptions:

- We are unable to confirm a camper's application – a full refund will be issued.
- Camper illness or injury prior to or during a session results in 5 or more consecutive days absent from camp – a 50% credit of camp fees (not including the first 5 days) will be issued at the discretion of the Camp Director. A written request must be submitted by email to the camp office, accompanied by a doctor's note.
- Meal plans and extended care fees are fully refundable until June 20, 2023

Time of Year	Full Cancellation	Reduction in # of Sessions
October - March 31, 2023	\$50*	No Charge
April 1 - April 30, 2023	\$250/child	\$100/session per child
May 1 - May 31, 2023	\$500/child	\$150/session per child

June 1 - June 30, 2023	50% of camp fee	No refund, however, a credit will be given for Summer 2024 less an administration charge of \$200.00/session per child
July/August 2023	No Refund**	No Refund**

*families with early bird pricing or diamond pricing will not be charged an administrative fee

**Days missed for any reason cannot be refunded; however, in case of illness of 5 consecutive days or more, a written request accompanied by a Doctor certificate is required for credit. In this latter situation, a 50% credit of camp fees (not including the first 5 days) will be given to be used for the following summer camp season. All refund requests received after June 1st will be processed after September 15th. Meal plans and extended care fees are non-refundable during the camp season.

***Credit will be based on a recalculation of camp fees.

Adding Sessions or Changing Session Dates:

Adding Sessions: Adding camper sessions within the same season is subject to availability and will be charged at the rate in effect at the time of the addition.

Changing Sessions: Sessions may be swapped within the same season at no extra cost but subject to availability. Note: If you have only signed up for session 3 and are making a change to another single session, the “Session 3-only” discount will be removed and vice-versa.

The STEAM Project reserves the right to change or update our policies and/or programs at any time.